



BY REGISTERED POST/FAX

21st August 2015

Ref: IBSL/DG/LEG/15/08/482

Chief Executive Officers of all Insurance Companies

Dear Madam / Sir,

SETTLEMENT OF INSURANCE CLAIMS: INSURANCE BOARD OF SRI LANKA: AMENDMENT TO DIRECTION NO. 06 (a) (i) & (ii) BY DIRECTION NO. 06 (A) ISSUED UNDER SECTION 96A OF THE REGULATION OF INSURANCE INDUSTRY ACT, NO. 43 OF 2000

The Board of IBSL at its 151st meeting, having considered the industry views on this matter, has decided to amend Direction No. 06 (a) (i) & (ii) of IBSL dated 26th March 2015 (Ref: IBSL/DG/LEG/15/03/189) by Direction No. 06 (A) as follows:

Direction No. 06 (A)

Every insurer shall pay the claim amount due in respect of claims arising out of a policy of general or long term insurance issued by it:

- i. within (14) fourteen days from the time of the quantum of the claim being established and receipt of the discharge documents; and
- ii. upon establishment of the identity of the claimant.

The above Direction shall come into force with immediate effect.

Please acknowledge receipt of this letter.

Yours faithfully,


Damayanthi Fernando
DIRECTOR GENERAL
RA/PG

Cc: Mr. Dirk Pereira, President, Insurance Association of Sri Lanka
Mr. Reza Ghasudeen, President, Sri Lanka Insurance Brokers Association