



BY REGISTERED POST/FAX

Ref: IBSL/DG/LEG/16/08/355

8th August 2016

Chief Executive Officers/Principal Officers of all Insurance Companies

Dear Madam/Sir,

Direction #02(B) – 08.08.2016 issued under Section 96A of the Regulation of Insurance Industry Act No. 43 of 2000

The Board of IBSL at its 162nd meeting, having considered the industry views on this matter, has decided to amend the Direction #02 dated 29th November 2013 (Ref: IBSL/DG/LEG/13/11/663):

Direction # 02(B)

Following shall be applicable to all insurers, licensed to engage in the general insurance business, with respect to issuance of motor policies:

- (i) insurers to comply with Direction #02 as amended by Direction #02(A), with regard to all direct sales;
- (ii) with regard to policies issued via brokers, leasing/finance companies and banks (institutions) –
 - (a) deliver policy documents to the respective institution as per Direction #02 as amended by Direction #02(A), with a copy - to be given to the respective policyholder;
 - (b) advise such institution to forward the copy of policy document to policyholder without delay;
- (iii) insurers shall make policyholders aware, through the certificate of insurance and/or the policy schedule, that the policy document can be obtained from any branch of insurer on request.

The above Direction shall come into force immediately.

Please acknowledge receipt of this letter.

Yours faithfully,

Damayanthi Fernando
DIRECTOR GENERAL
RA/

Cc: Mr. Dirk Pereira, President, Insurance Association of Sri Lanka
Mr. Rukmal Seneviratne, President, Sri Lanka Insurance Brokers Association